



# RECEPTION BROCHURE



PROVINCIAAL RECREATIEDOMEIN ZILVERMEER

Departement Vrije Tijd

Zilvermeerlaan 2-B-2400 Mol

T 0032 (0)14 82 95 00-F 0032 (0)14 82 95 01

[www.zilvermeer.be](http://www.zilvermeer.be) - BTW BE 0541.413.814

[info@zilvermeer.be](mailto:info@zilvermeer.be) - [camping@zilvermeer.be](mailto:camping@zilvermeer.be)



**Provincie  
Antwerpen**

# Quality marks

## “The Green Key” international ecolabel

For a few years now, the Zilvermeer domain boasts “The Green Key” label, an international quality mark for environment-friendly tourist accommodations. Camping sites making frugal use of energy and water, practising waste prevention and sorting, and promoting an as environment-friendly as possible behaviour among visitors as well as employees, may be awarded the ecolabel. Because “The Green Key” is always awarded for a one-year period, operators of tourist accommodations must provide annual proof of their environmental efforts.



## Flemish Label for Accessible Tourism

Zilvermeer Provincial Domain was awarded the A-label for accessible tourism, an initiative of the Accessible Travel Info Point. The Zilvermeer domain makes great efforts to provide sufficient possibilities for people with disabilities. With the new label, the Flanders Tourist Office wants to reward the very best providers of accessible tourism. But the bar is quite high! Only tourist buildings and services that meet the conditions are eligible for the Flemish label for accessible tourism.



## ISO 14001

The Province of Antwerp has committed itself to meeting the ISO 14001 standard (international environmental standard) soon. The Zilvermeer park has just met the standard, the rest of the province will follow in the coming months. This standard guarantees that the province meets all the legal and other environmental criteria and that an active improvement policy is conducted. In order to achieve this, an environmental management system has been developed, stipulating, implementing and finally assessing the objectives.



## Bicycle friendly

With thousands of kilometers of bicycle routes, Flanders is a great destination for cycling holidays. However, parking your bike at a hotel or camping, or simply repairing a flat tire is not evident everywhere. You can now recognize bike friendly accommodations with the label bike friendly accommodation. Tourism Flanders considers whether the accommodation does offer all facilities for cyclists. The label guarantees quality and is tailored to the needs of the cycling tourist.



## Blue Flag

The Blue Flag is an international quality label which allows marinas and swimming ponds to set themselves apart regarding water quality, internal environmental care, environmental education and safety. The quality label must be renewed each year. In Flanders it is awarded by the Bond Beter Leefmilieu (BBL) and the Foundation for Environmental Education (FEE). The Zilvermeer domain has been awarded a Blue Flag.



## Camping car-friendly accommodations

Many camping car users prefer to stay at a camping site. A label for camping car-friendly accommodations has created by the Flanders Tourist Office and awarded to the Zilvermeer domain. The requirements are at least 4 paved camping car spaces with individual electricity connections; a drinking water tap and a facility for the disposal of wastewater and chemical toilets of camping cars. The camping car spaces are available at a reduced rate of at least 20%, compared to the camping spaces for short-term campers at the site.



## Pure Kempen

Pure Kempen is a quality label which allows providers of local goods and services from the Antwerp Kempen to set themselves apart from their colleagues in other areas. The Zilvermeer domain also participates. Within the scope of this European project, Rurant vzw collaborates with Toerisme Provincie Antwerpen vzw (TPA), vzw Kempens Landschap and Boerenbond Projecten.



## Dear visitor,

We are extremely pleased with your interest in our Zilvermeer park!

Located in a forested area with an infinite number of recreational possibilities, Zilvermeer offers you the perfect opportunity to enjoy your well-deserved holiday or day at the beach in peace and quiet.

This reception brochure contains all the practical information to make your stay as agreeable as possible.

You can enjoy the many facets of our park, such as:

- Ultimate water fun in the swimming pond with fountains, whirlpools & slides, located in a natural environment with an extensive sandy beach and resting lawn.
- Rowing and pedal boats, go-karts, electric minicars, midget golf and rental bicycles
- Modern playgrounds, adventure guaranteed for young and old.
- Stay in shape with outdoor fitness
- Two restaurants, a beach pub and the cafeterias of the water sports centre "Dive Senses" and the cruising port (on the other side of Zilvermeerlaan).
- Camping site shop with a large range and daily fresh bread & pastry in the mid- and highseason.
- Free animation in the summer months: crafts, wall climbing, film performances and lots more.
- At a very favourable rate of € 1.00 per hour, you can book our sports fields as a resident vacationer. Zilvermeer even has its own bicycle rental service.
- Water sports at the new water sports centre "Dive Senses" - feel free to have a look or enjoy the magnificent view from the terrace.
- Library with the country's largest comic book collection.
- And, let's not forget, a great deal of beautiful scenery ...

Whether you are staying in the log cabins, hiker's huts, 100% accessible holiday homes, lodge, our modern camping site, or enjoying a relaxing day out, an enthusiastic team of assistants is on hand to make your holiday unforgettable.

For years the Zilvermeer park has been pursuing a sustainable environmental policy. As a result, we have been awarded 'The Green Key' and the ISO 14001 quality label. We would appreciate it if you, as our guest, would also have a heart for the environment.

If you have any questions after having read this reception brochure, feel free to drop by our animation desk or our camping site reception desk, where your question will undoubtedly be answered.

Enjoy your stay! We'll undoubtedly bump into each other...

Kind regards,



Toon Claes  
Zilvermeer Manager



# Arrival and departure times

The arrival and departure times differ, depending on the type of stay. Your invoice always mentions the correct times. As for arrivals, this is the earliest time at which you can occupy your dwelling. As for departures, this is the latest possible time at which you must vacate your dwelling. In case of a late departure, extra rent will be charged.

Type of dwelling	Arrival	Departure
Lodge	4.00 p.m.	11.00 a.m.
Log cabins	4.00 p.m.	10.00 a.m.
Hiker's huts	4.00 p.m.	11.00 a.m.
Camping site	2.00 p.m.	1.00 p.m.
100% accessible holiday homes	4.00 p.m.	10.00 a.m.

The arrival and departure times for the camping site apply to all tourist sites, the group campsite, camper sites and our youth campsite. The management's express written permission is required for any exceptions to the above-mentioned hours.

On the day of your arrival, you can enter the domain before your arrival time. When presenting yourself sooner at the reception desk, you will receive tickets allowing you to enter the domain on foot.

On the departure date, your admission tickets still give free access to the daytrip part of the park (beach + playground), all day long. We recommend leaving your car, motor home, at the larger car parks for daytrippers (beach entrance – Zilvermeerlaan). Here you are within walking distance from the playground, swimming pond, ...

# Access badge

Per residence unit one access badge, also called the "vehicle badge", is available from the camping site reception. One additional access badge, also called the "pedestrian badge", is available at the application activation cost.

The badges are personal and must be used only by the persons stated on your registration form. In case of improper use, the badge is immediately blocked. Loss or theft of the badge must be reported to the camping site reception as quickly as possible, your badge can then be blocked.

If so desired, a new badge may be issued at the applicable rate, after any loss, theft or damage. At the end of your stay you must deposit the badges in the box at the badge pillar (the exit barrier) or return them to the reception staff.

## 1. Access keys

Car key	
Barrier camping site (access car)	7 a.m.-10 p.m.
Sliding gate pedestrians at camping site and daytrip area	day and night
Sanitary blocks outside opening hours	not between 2 am and 5 am
Additional badge (pedestrian badge)	
Sliding gate pedestrians at camping site and daytrip area	day and night
Sanitary blocks outside opening hours	not between 2 am and 5 am

### Car badge:

One parking space is provided on site, per type of stay.

To pass the barriers, you will receive 1 car badge. Additional vehicles (car, motorcycle, ...) cannot be parked at the park, but at one of the major car parks 1 & 2 (camping site reception or beach entrance).

Even with an additionally purchased vehicle badge you can only park 1 vehicle at the camping site (i.e. not several vehicles at the same time, , except a motorcycle, on condition that your parking space can accommodate these, in accordance with the regulations).



### **Limited motorised traffic between 07.00 a.m. and 10.00 p.m.**

With your car key, you can drive from and to your dwelling between 07.00 a.m. and 10.00 p.m. Do not forget to enter the car badge in the machine each time you pass the barriers (beep confirms the registration). If you fail to do so, you cannot enter or leave the park afterwards!

Inside the park, a complete driving ban applies to motorised traffic (car, motorcycle, moped). You are only allowed to drive your vehicle to your dwelling via the shortest possible route. Trips by car/motorcycle/moped inside the park (e.g. to the waste collection site, shop,...) are not allowed. The daytime recreation area (beach, playground, attractions, sports fields) is a traffic-free area as well.

### **Procedure between 10.00 p.m. and 07.00 a.m.**

If you want to use your car after 10.00 p.m., please leave it outside the camping site before 10.00 p.m., at the car park at the camping site reception.

After 10.00 p.m. you can leave the park via the pedestrian gate and walk to the car park.

If you want to enter the park after 10.00 p.m., you can only do so on foot.

Pass through the pedestrian gate (at the camping site reception or the daytrip area) using your access badge. You can use both the car badge and the additional pedestrian badge.

### **Emergency exit**

Using your vehicle badge, you can leave the domain with a vehicle after 10 pm, but only in case of an emergency.

After 10 p.m. you cannot enter by car anymore.

In case of an emergency situation, use your car badge to leave the premises and notify the night watchman as soon as possible (+ 32 (0)14 82 95 00).

Any use after 10 p.m. is only allowed in emergency situations. In case of misuse, the car badge will be blocked.

### **Sanitary blocks outside opening hours**

Outside opening hours you can access the South, Central, East and North sanitary blocks with your access badge (except when they are fully closed between 2 am and 5 am).

Press the button to leave the building.

### **Additional badges (pedestrian badge):**

An additional access badge is available per dwelling after payment of the valid activation cost. This badge works day and night at the pedestrian gate at the camping site reception and the daytime recreation entrance (beach entrance) and sanitary blocks. Mind you: you cannot enter by car with this badge! Upon presentation of your admission ticket (ticket with a coloured strip), you always have access to the park during the camping site reception's and daytrip area's opening hours. At night you can contact the night watchman at +32 (0)14 82 95 00.

At the request of the guards or receptionists, you must always be able to present your admission ticket. Make sure you always have it with you!

## **2. Payment with badge**

All vehicle and pedestrian badges can be used for payment within the domain, after you have "charged" it. To do so, go to the charging machines at the camping site reception or in the East, South and Central sanitary blocks. You can charge by baccard or creditcard, at the camping site reception also with cash.

You can use the badge for:

Washing machine	€ 3,50 per washing (ordinary machine)
	€ 6,00 per washing (large machine)
Drying machines	€ 1,00 per 10 minutes (ordinary machine) € 1,50 per 10 minutes (large machine)

Tip: Never transfer large amounts to your badge (max. balance € 100). It is better to "recharge" at a later time. Any credit left upon your departure (or loss) of the badge can NOT be refunded. Also, in case of any electronic defect or chip crash of the badge, any unused amount cannot be refunded!

At the "Ijsvogel" beach bar and camping shop you will find a badge reader, allowing you to pay your purchases with your badge.

# Rules and regulations

The rules of the Zilvermeer Provincial Park are posted at the camping site reception.

You can request a print-out per area at both receptions (animation and camping site).

## **PARTS:**

- Zilvermeer Provincial Park (General Rules)
- Daytrippers' recreation area
- Residents' recreation area

## **Rest between 10.00 p.m. and 07.00 a.m.**

From 10.00 p.m. to 07.00 a.m. we want to allow the people staying at our park to have a good night's rest. This implies that you turn down the volume of your radio/TV from 10.00 p.m. onwards, or do not throw any loud parties at your tent or caravan, ...

Motorised traffic is entirely prohibited between 10.00 p.m. and 07.00 a.m., unless in case of an emergency. Read more about it in the section on access keys.

## **Admission ticket**

Upon presentation of your admission ticket (Paper ticket with a coloured strip, imprinted with your personal details), you can always have access to the park during the camping site reception's and daytrip area's opening hours.

At night you can contact the night watchman at +32 (0)14 82 95 00.

Upon request of the guards or receptionists, you must always be able to present your admission ticket. Make sure you always have it with you!

On the date of your departure your admission tickets still give you free access to the daytrip part of the park (beach + playground), all day long. We recommend leaving your car, motor home, ... at the large car parks for daytrippers (beach entrance – Zilvermeerlaan). Here you are within walking distance from the playground, swimming pond, ...

## **Pets – Dog relief area**

Dogs must ALWAYS be kept on a leash, also at your camping site. Always make sure that you have a scoop and bag with you to clean up any dog dirt.

There is a dog relief area behind the camping site shop (along the water sports pond).

Your pet(s) can roam here and relieve themselves. Of course you must leave this area clean.

No dogs are allowed in the beach area for hygienic and practical reasons.

## **Visitors' accommodations**

Visitors must always be reported to the camping site reception.

## **Waste collection site - Waste**

Waste must be sorted and deposited at the waste collection site. Take the site's opening hours into account when leaving. The container at the camping site reception is only destined for any minor waste you have left after having cleaned your site, i.e. NOT for filled orange garbage bags.

A bill will be sent to you for any waste left at the camping space (or elsewhere).

We all prefer to arrive at a clean camping environment!

The "Waste collection site" section in this brochure will tell you how to sort.

## **Animation programme**

In the months of July and August we offer our guests a free animation programme with activities for young and old. The weekly overview is available at the Animation Desk (in the beach building), or consult the Zilvermeer TV information service.

## **Environmental focus**

You too can contribute to a better environment, without much effort. Turn your heating down a notch, turn off the lighting in the rooms you aren't in, close doors and windows when it gets colder, watch your water usage, to name but a few. Do not flush wet toilet paper and baby towels down the toilet, they will clog the sanitary facilities and the sewer system!

### Zilvermeer TV information service

You can consult the “Zilvermeer TV information service” on your own TV or on the set at the camping site reception. The list of channels is available at the camping site reception.

### P.O. box – Messages

Any mail received for campers is available at the camping site reception. The P.O. Box (to send your mail) is now located at Carolus Reizen. But you can still leave your mail at the camping site reception or animation desk. We will then put in the mailbox.

### Opening hours of sanitary facilities

For more information on the opening hours of the sanitary buildings, see the “general opening hours” addendum. Outside opening hours you can access the South, Central, East and North sanitary blocks with your access badge (except between 2 am and 5 am). Press the push button to leave the building.

During closing hours you can always use the night facilities (doors on the outside of the sanitary buildings). You can also empty your chamber pots here. All large sanitary buildings (East, West and Central) also have a discharge and buffer point for drinking water.

### Wheelchairs

Wheelchairs are available on loan at the camping site reception and the daytrippers’ entrance. (ID card=deposit)

### Library - free internet

The library in the administrative building (entertainment office) lends out comic books and novels. During opening hours, you can also surf the internet for free at the library.

### Free wifi

Internet is available in virtually the entire domain. For more information, read the “Free wireless internet” brochure, available at the camping site reception or animation desk. In case of problems, call the Citymesh helpdesk: 0900 30 770 (be) or 0032 70 75 99 90



### Credit cards

At the camping site reception, daytrippers’ entrance, camping site shop, the beach shop, beach bar Ijsvogel and the large sanitary blocks (East, South, Central) you can pay with a credit card. We accept Bancontact, Visa, Eurocard - Mastercard and Maestro. Cards can only be used for payments. Cash withdrawal is possible in the camping site shop (only with a purchase in the shop).

### ‘De Goren’ Ecocentre

The ecocentre is located on the outskirts of the car park, near the camping site reception. The ecocentre offers a variety of tourist information, hiking and cycling brochures and theme exhibitions.



# Zilvermeer Waste Collection Site

Correctly sorted waste is accepted free of charge. All unsorted waste must be put in orange bags, sold at the camping site shop (at the camping site reception in winter). Any other bags (grey, blue,...) are NOT accepted!

Are not accepted: waste, foreign to "camping", e.g.: TV sets, mattresses, sofas, motor oil, car tyres, refrigerators, large-size refuse.



## Glass (sorted white and green glass)

- Bottles and jars (empty and remove lid or top)
- **No glass panes, ceramics or fireproof glass.**
- **Pots or jars WITH content** → household refuse

## Biodegradable waste (G. F. T.)

- Peels
- Coffee bags and coffee grounds
- Nutshells
- Grass
- Clippings
- RAW vegetable waste, raw fruit and food scraps
- Eggshells
- Tea bags and tea leaves
- **No fish or meat waste! (must be put in orange bag)**
- **No clamshells!**
- **No boiled, baked, roasted,...food (must be disposed of as residual waste because it is prepared food)**

## Paper and cardboard

- Newspapers and magazines
- Old books
- Paper bags
- Letters and envelopes (without plastic)
- Advertising brochures
- Folded cardboard
- **No wallpaper!**
- **No highly polluted waste: French fries bags, cardboard plates**

## Household refuse (in orange bag)

- Dirty paper handkerchiefs
- Adhesive paper
- Any packaging unsuited for immediate reuse
- Paper diapers
- Clamshells
- Tarpaulins
- Canvases
- Polystyrene foam
- Kitchen rolls
- Aluminium foil
- Vacuum cleaner bags
- Plastics
- Fish and meat waste
- Groundsheet
- Light bulbs
- Prepared meals and cooked food

## Soft plastic (pure and cleaned)

- Soft plastic, such as carrier bags
- Butter and margarine dishes
- Milk bottles
- Yoghurt cups
- Foil
- Shampoo, shower soap, bathing foam bottles
- **No pallets, boxes, buckets, containers, flower pots**

## Metal

- All metal objects: cans, spikes, etc.

- **No aluminium foil**

## Clean wood

- Wood waste: planks, pallets,...
- Fibreboard, OSB, multiply, board,...

## PET bottles

- Water and soda bottles
- **No milk bottles**

## Cartons

- Liquid foodstuff cartons, e.g. fruit juice, milk, etc. (empty, rinse, flatten)

## Grass and pine needles

in a separate container

## Hazardous waste (K.G.A.)

### Dishwashing and cleaning products

- Polishing wax
- Toilet cleaners
- Washing powder

### Fuels

- Fuel residues
- Petroleum
- White spirit

### Maintenance products

- Brush cleaner
- Lacquer
- Glue
- Turpentine
- All types of paint
- Toilet unblocking agent
- Ether
- Paint removers
- White spirit

### Greases

- Fondue oil
- Frying oil
- Frying grease

### Cosmetics

- Suntan oil
- Lipstick
- Nail polish
- Perfume
- Hairspray (spray cans)
- Nail polish remover

### Batteries

- Car batteries
- Small batteries

### Car products

- Anti-corrosive agent
- Car polishing agent
- Car wax

### Lighting equipment

- Fluorescent lamps
- Any other lamps such as light bulbs, low-energy light bulb, halogen lamps .... → household refuse
- **No halogen lamps --> domestic waste**



# CAMPING SITE

**Tourist Spaces (TP)**

**Youth campsite (KW)**

**Group campsites (GK)**

**Arrival from 2.00 p.m.**

**Departure before 1.00 p.m.**



## Electricity - Water

Each camping space is supplied with electricity; use a European plug to connect to the mains. For the 8 group campsites (GK) you need a europlug.

Water points (pond water and tap water) are provided per group of berths. They can be found at the start of every "street". The sanitary blocks include showers and toilets. Bucket toilets can be emptied in the designated disposal points at the nighttime facilities.

## Camping site visitors

Visitors must always be reported at the camping site reception. They pay the applicable access/overnight stay rate. Guests must also be registered at the camping site reception!

## Dogs

Dogs must ALWAYS be kept on a leash (max. 1.5m), even at your camping space. Make sure you always have a scoop and bag with you to clean up any dog dirt.

A responsible dog owner ensures that his pet never bothers, hinders or injures anyone.

There is a dog relief area behind the camping site shop (along the water sports pond). Your pet(s) can roam here and relieve themselves. Of course you must leave this area clean.

No dogs are allowed in the beach area for hygiene and practical reasons.

## Waste

Bring all your waste (sorted) to the waste collection site (operation: see the waste collection site section). Upon arrival, you will receive a free orange garbage bag for your residual waste at the camping site reception.

Every month you are entitled to 1 large or 2 small garbage bag(s) for free. If you need more, you can purchase these at the camping site shop or camping site reception.

## Large camping space (group camping)

Only camping with tents allowed at the group campsites.

You have a maximum of 4 x 6 amps. In case of overload, the fuse of your space will blow. Make sure your connections comply with the technical rules.

A campfire is only allowed in the designated place after a written request and approval (at the sand plain in the vicinity of the large slide).

## Barbeque

Barbequing is allowed, unless there is a temporary ban due to persistent drought and fire hazard. Only safe and well-protected BBQs can be used. Take the necessary safety precautions to prevent fire and always have a bucket of water nearby to put out any fires! Open fires or stoking a fire in a BBQ or fire pit/brazier are never allowed! All BBQs should be fully extinguished and put out by 12 o'clock midnight at the latest!

## Environmental focus

You too can contribute to a better environment, without much effort. See page 4 for tips.

# Camper (mobile home) sites

## Camper (mobile home) sites (KA)

Arrival from 2.00 p.m.

Departure before 1.00 p.m.



The Zilvermeer domain has excellent facilities for camper (mobile home) holidays.

The park features 20 sites, each located near a camper service point.

The camper places offer the following advantages:

- paved surface, on both the access roads and plots
- easy access (enough room to manoeuvre)
- located near a waste disposal and drinking water buffer
- electricity included in the rates for stays
- use of wastewater disposal and drinking water buffer included in the rates

### Electricity - Water

Each camping space is supplied with electricity; use a European plug to connect to the mains.

For the 20 Camper sites you need a europlug.

You have a maximum of 12 amps. In case of overload, the fuse of your space will blow. Make sure your connections comply with the technical rules.

Water points (pond water and tap water) are provided per group of berths. They can be found at the start of every "street". Showers and toilets are in the sanitary buildings, where you can also empty any toilet buckets.

### Dogs

Dogs must ALWAYS be kept on a leash, even at your camping space. Make sure you always have a scoop and bag with you to clean up any dog dirt.

A responsible dog owner ensures that his pet never bothers, hinders or injures anyone.

There is a dog relief area behind the camping site shop (along the water sports pond). Your pet(s) can roam here and relieve themselves. Of course you must leave this area clean.

No dogs are allowed in the beach area for hygiene and practical reasons.

### Camping site visitors

Visitors must always be reported at the camping site reception. They pay the applicable access/overnight stay rate. Guests must also be registered at the camping site reception!

### Waste

Bring all your waste (sorted) to the waste collection site (operation: see the waste collection site section). Residual waste should be deposited in the orange garbage bag that you receive upon your arrival at the camping site reception. Every month you are entitled to 1 large or 2 small garbage bag(s) for free. If you need more, you can purchase these at the camping site shop or camping site reception.

### Environmental focus

You too can contribute to a better environment, without much effort. See page 4 for tips.

# 100% accessible holiday homes

**(BT)**

**Arrival from 4.00 p.m**

**Departure before 10.00 a.m**

The domain has two 100% accessible holiday homes, which are extremely suited for groups or families with disabled persons or persons with reduced mobility. Each home can accommodate 6 persons. The homes can also be combined, for a total of 12 persons.

In addition to specific facilities for wheelchair users, they are also equipped with facilities for the visually impaired, such as colour contrasts and integrated guidelines.

**Pets are not allowed for hygienic reasons.  
Smoking is prohibited in the holiday homes.**

## What is provided

- a kitchen with cooking utensils, cooker, dishwasher, refrigerator, microwave oven and coffee-maker
- a sitting area with a TV and wireless internet
- a bathroom with a shower and lavabo
- a separate toilet
- 2 bedrooms with a total of 6 beds
- central heating, balanced ventilation
- 1 outdoor terrace

All on the ground floor.

## What to bring yourself:

- personal luggage
- towels

The entire bed linen (pillowcase, sheets, eiderdowns, ...) will be provided upon your arrival.

If you stay longer than 1 week in the log cabin, and if you want fresh linen, please contact the camping site reception. Mind you, please request fresh linen at the latest on Thursday noon. On Friday morning you can place the used linen on or next to the coffee table, fresh linen will be delivered from 10.00 a.m. onwards.

## Waste

Bring all your waste (sorted) to the waste collection site (operation: see the waste collection site section). Residual waste must be deposited in the orange garbage bag that is already present in the bin of your accommodation upon your arrival. Every month you get 1 big or 2 small free garbage bag(s).

If you need more bags, you can always purchase these in the camping site shop or at the camping site reception.

The inventory you received upon your arrival must be signed and returned to the camping site reception the same day before 10.00 p.m.

No materials may be exchanged between the log cabins!  
Upon your departure, we expect that you:



- have cleaned and neatly arranged all kitchen utensils
- have cleaned the interior of the cabinets
- have cleaned the toilet
- have placed the linen (pillowcase, fitted sheets, eider-downs) on the coffee table
- have closed the windows and placed the doormat inside

The floor must not be cleaned, we take care of this.

The deposit is repaid to your account after your stay, after deduction of any inventory shortages and any additional cleaning costs. Extra cleaning costs per hour are charged if the above-mentioned internal rules were not complied with. Carefully check your own financial details (BIC and IBAN code on the checklist). We cannot make refunds if we do not have the correct details!

## Environmental focus

You too can contribute to a better environment, without much effort. See page 4 for tips.

# LOG CABINS

## Log cabins (BC)

**Arrival from 4 p.m.**

**Departure before 10 a.m.**

For a cosy family vacation, come to our log cabins.

These cabins are suited for a maximum of 6 persons.

**Pets are not allowed for hygienic reasons.**

**Smoking is prohibited in the log cabins.**

### What is provided:

- kitchen with cooking utensils
- sitting area with sofa bed for 2 persons
- bathroom (shower, washbasin, toilet)
- 2 bedrooms with 2 single beds each (floor)
- heating
- TV
- coffee-maker
- microwave oven
- free wifi

### What to bring yourself:

- personal luggage
- towels

The entire bed linen (pillowcase, sheets, eiderdowns, ...) will be provided upon your arrival.

If you stay longer than 1 week in the log cabin, and if you want fresh linen, please contact the camping site reception.

Mind you, please request fresh linen at the latest on Thursday noon. On Friday morning you can place the used linen on or next to the coffee table, fresh linen will be delivered from 10.00 a.m. onwards.

### Waste

Bring all your waste (sorted) to the waste collection site (operation: see the waste collection site section). Residual waste must be deposited in the orange garbage bag that is already present in the bin of your accommodation upon your arrival.

If you need more bags, you can always purchase these in the camping site shop or at the camping site reception.



The inventory you received upon your arrival must be signed and returned to the camping site reception the same day before 10.00 p.m.

No materials may be exchanged between the log cabins!

Upon your departure, we expect that you:

- have cleaned and neatly arranged all kitchen utensils
- have cleaned the interior of the cabinets
- have cleaned the toilet
- have placed the linen (pillowcase, fitted sheets, eider-downs) on the coffee table
- have closed the windows and placed the doormat inside

The floor must not be cleaned, we take care of this.

The deposit is repaid to your account after your stay, after deduction of any inventory shortages and any additional cleaning costs. Extra cleaning costs per hour are charged if the above-mentioned internal rules were not complied with.

Carefully check your own financial details (BIC and IBAN code on the checklist). We cannot make refunds if we do not have the correct details!

### Environmental focus

You too can contribute to a better environment, without much effort. See page 4 for tips.

# HIKER'S HUTS

## Hiker's huts (TH)

Arrival from 4 p.m.

Departure before 11 a.m.



The hiker's huts are an ideal resting place for the cycling trips you have mapped. They are destined for short stays.

### What is provided:

- sleeping accommodations for 4 persons
- table with 4 chairs
- electric cooker (2 burners)
- heating
- kitchen set (€ 3.00 per rental)
- free wifi

### What to bring yourself:

- pillowcase
- sleeping bag
- cooking utensils

A fifth person in a hut must be expressly reported upon booking. You must provide for additional sleeping accommodations yourself for this person.

There is no room to do any washing in the hiker's huts themselves, but the camping site has excellent sanitary facilities. Sanitary South is the closest facility.

Using your access badge, you can also access this sanitary block outside opening hours (except between 2 am and 5 am).

**Pets are not allowed for hygienic reasons.**

**Smoking is prohibited in the hiker's huts.**

### Waste

Bring all your waste (sorted) to the waste collection site (operation: see the waste collection site section). Residual waste should be deposited in the orange garbage bag that you receive upon your arrival at the camping site reception.

The hiker's hut must be left neat and tidy. The necessary cleaning things are present at the hut.

### Environmental focus

You too can contribute to a better environment, without much effort. See page 4 for tips.

# LODGE

## Lodge (BV)

**Arrival from 4 p.m.**

**Departure before 11 a.m.**

The lodge is suited for a stay of max. 50 persons. Associations, schools and even families love to make use of it. Pets are not allowed for hygienic reasons.

Smoking is prohibited in the lodge.

The lodge is rented out with a minimum of 2 nights. Arriving is only possible on weekdays, not on Saturdays or Sundays.



### What is provided:

- kitchen with cooking utensils, freezer, steamer
- central area with movable furniture
- sanitary area (showers, washbasins, toilets)
- bedroom 1st floor: 15 bunkbeds
- bedroom 2nd floor: 12 single beds
- 4 separate rooms with 1 bunkbed each
- heating
- fitted sheets and blankets
- kitchen towels
- free wifi

### What to bring yourself:

- personal luggage
- linen or sleeping bag
- blankets (are available at the applicable rate)

Using your access badge, you can leave the domain once by car after 10.00 p.m., but only in case of an emergency. If necessary, follow the procedure for emergencies, see elsewhere in this brochure.

A campfire is possible on request, but only at the dedicated location (on the sand plain in the vicinity of the large slide).

Waste must also be sorted at the lodge. You do not need to go to the waste collection site, but you can sort it at the house itself. A small container park is available on site.

The inventory must be signed and returned to the camping site reception the same day before 10.00 p.m.

Upon your departure, we expect that you:

- have cleaned and neatly arranged all kitchen utensils
- have cleaned the interior of the cabinets
- having cleaned all appliances (cooker, refrigerator, freezer, steam oven)
- have cleaned the sanitary facilities
- have placed the linen (pillowcase, fitted sheets, eiderdowns) in the storeroom (next to the kitchen)
- have closed the windows and placed the doormat inside
- clean stone floors by using water and cleaning product, brush plank flooring

The deposit is repaid to your account after your stay, after deduction of any inventory shortages and any additional cleaning costs. Extra cleaning costs per hour are charged if the above-mentioned internal rules were not complied with.

Carefully check your own financial details (BIC and IBAN code on the checklist). We cannot make refunds if we do not have the correct details!

### Environmental focus

You too can contribute to a better environment, without much effort. See page 4 for tips.

# ADDRESSES & TELEPHONE NUMBERS



## GENERAL

Alarm number		+32 (0)14 - 31 33 33 or 100 (European alarm number: 112)
Poison control centre		+32 (0)70 - 245 245
Pharmacist (on call)	Info at camping site reception or animation desk	+32 (0)903 99 000
Doctor (on call)	Weekend and holidays:	+32 (0)14 - 31 39 00 (central number)
Call-up bus service		+32 (0)3 - 218 14 94
Fire department	Ambachtstraat 18, Mol	+32 (0)14 - 33 74 41 or 100
Federal Police	Molenhoekstraat 2, Mol	+32 (0)14 - 33 37 00 or 101
Post Office	Hangaarstraat 50, Mol	
Dentist (on call)	Info at camping site reception or animation desk	+32 (0)9 03 39 969
Tourist Office	Markt 2, Mol	+32 (0)14 - 33 07 85
Hospital	Gasthuisstraat 1, Mol	+32 (0)14 - 71 20 00

## ZILVERMEER

Information numbers:		
Camping site reception		+32 (0)14 - 82 95 00
Animation desk		+32 (0)14 - 82 95 04
Glinstering at Zilvermeer	At the playground	+32 (0)14 - 42 82 88
Zilverbos (tavern)	At the water sports pond and camping	+32 (0)14 - 81 60 27
Beachbar Ijsvogel	At the beach	+32 (0)14 - 82 95 65
Water sports centre Dive Senses	At the water sports pond	+32 (0)474 - 59 48 35
Cruise port Zilvermeer	At the canal lake	+32 (0)14 - 47 22 57
Ecocentre "De Goren"	At car park residents' recreation area	+32 (0)14 - 81 66 07
First aid	Beach building Animation desk	+32 (0)14 - 82 95 60 +32 (0)14 - 82 95 04
Doctor	At animation desk	July & August: weekdays from 12 am (only after registration at the desk before 11:30 am)
Emergencies (exit after 10.00 p.m.)	Prevent camping site reception Prevent guards	+32 (0)14 - 82 95 00
Guards	Can be found on the domain or at the camping reception	+32 (0)496/18 04 67 +32 (0)496/18 04 71



## Provincie Antwerpen

### APB PROVINCIAAL RECREATIEDOMEIN ZILVERMEER

Departement Vrije Tijd

Zilvermeerlaan 2-B-2400 Mol

T 0032 (0)14 82 95 00-F 0032 (0)14 82 95 01

[www.zilvermeer.be](http://www.zilvermeer.be) - BTW BE 0541.413.814

[info@zilvermeer.be](mailto:info@zilvermeer.be) - [camping@zilvermeer.be](mailto:camping@zilvermeer.be)